TierPoint Backup and Recovery for Microsoft 365

Powered by Metallic

Secure Your Microsoft 365 Data and Documents

TierPoint Backup and Recovery for Microsoft 365 Powered by Metallic delivers enterprise-grade data protection and recovery services designed to keep the data and documents you rely on safe from deletion, corruption, and theft – all with the simplicity and affordability of a SaaS subscription service.

Protection Across Your Microsoft 365 Suite

Every day, more than 145 million active users rely on the native capabilities of their Microsoft applications for security and data protection. While that's a start, Microsoft is only responsible for the underlying architecture supporting their applications and service. Ensuring availability and protecting data integrity and privacy is your responsibility.

TierPoint Backup and Recovery for Microsoft 365 provides comprehensive data protection across your Microsoft 365 applications, including Exchange, Teams, OneDrive, and SharePoint. The solution is ideal for organizations that want to ensure complete protection and strengthen other business imperatives, such as business continuity, disaster recovery, security, and compliance.

Protect Vital Data

Makes it easy for your IT security team to follow security best practices, such as zero-trust access controls and AES 256-bit encryption. Automated, air-gapped backups to Metallic Azure storage reduce the risk of data loss and the potential damage from a ransomware attack. Autodiscover identifies Office 365 users automatically to improve scaling and ensure complete coverage.

Ensure Business Continuity

Microsoft 365 applications can be a hidden vulnerability in business continuity and disaster recovery planning. With flexible data restore options, including point-in-time, granular restores, in-place and out-of-place restores, you can strengthen your IT resiliency for more comprehensive risk mitigation and faster recovery.

Optimize IT Spend

There's no need to tie up capital in dedicated hardware and the people needed to manage that infrastructure. OpEx is also maximized since you pay only for specific user licenses what you use. Our convenient online portal lets you quickly adjust your monthly subscription to control costs or scale up to meet the needs of your growing business.
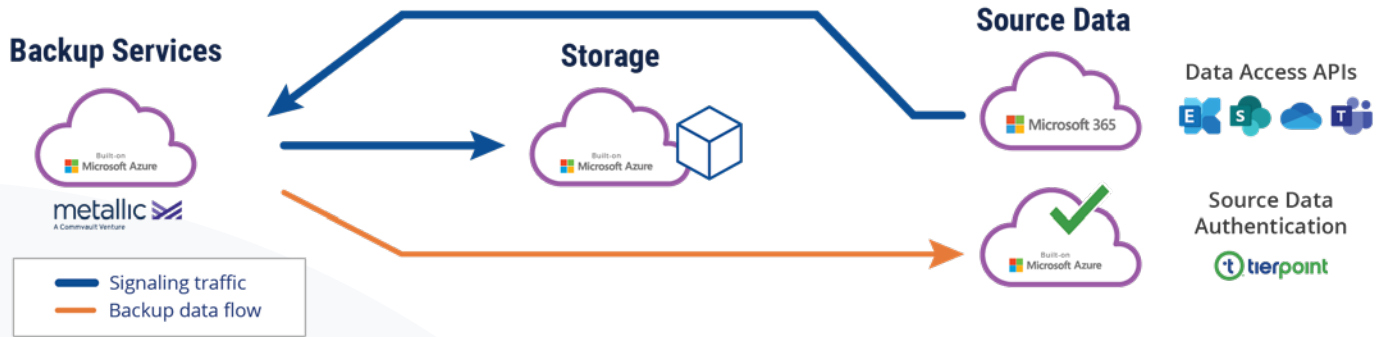
Maintain Compliance

Cost-effective storage and data retention helps ensure compliance with industry regulations and standards, such as HIPAA, that include retention rules. Mailbox customization lets you define rules for specific users. For organizations with more stringent requirements, eDiscovery adds even more robust search and export options so you can intuitively identify, categorize, and save critical data for legal and regulatory compliance.

Improve Performance

Our simplified onboarding experience, ease of use, and best practice configuration can significantly shorten your team's learning curve and speed time-to-value. Ongoing management is made easier, with single sign-on access to all of your Microsoft 365 application as well as your backup and recovery functions through the TierPoint portal. TierPoint even maintains your backup infrastructure, so there's no need to dedicate resources to ensure your systems stay up to date and have the capacity you need.

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A Commvault Venture

TierPoint Backup and Recovery for Microsoft 365 Powered by Metallic:

Backup Services

Storage

Source Data

Data Access APIs

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— Signaling traffic
— Backup data flow

Source Data Authentication

Customer Data Office 365

Data encryption in-flight / at-rest

Isolated Virtual Air-gap

Separate Security Domain

Early Threat Detection
• Anomaly detection
• Trends & insights
• User behaviors
• Honey pots

Multi-factor Authentication

Zero-trust Access Controls

metallic BaaS
Control Plane

Built-on
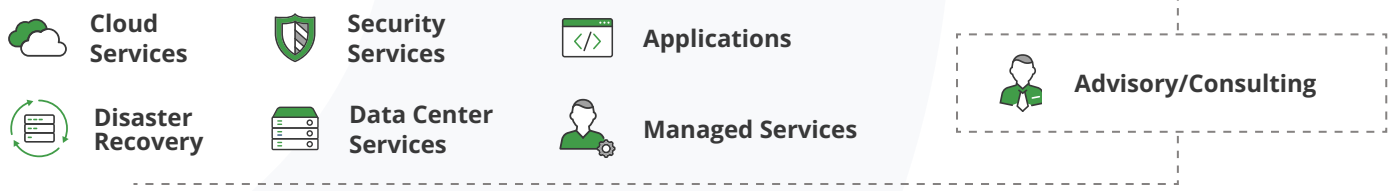Microsoft Azure

Immutable Data Backups

Complete Protection in a Hassle-Free SaaS Solution

Microsoft 365 is the primary collaboration platform used by businesses of all sizes and in every corner of the world, and TierPoint makes protecting your Microsoft 365 data and documents easy. We'll configure your Backup and Recovery for Microsoft 365 solution to ensure complete coverage across all your collaboration applications. Our multi-layered approach to security starts with Microsoft Azure and extends throughout your collaboration tools. This approach creates a hardened, highly secure computing environment that protects against the latest threats, like ransomware, without sacrificing performance. Just as importantly, we'll provide that protection in an affordable, hassle-free SaaS solution that helps you optimize budgets and eliminate headaches.
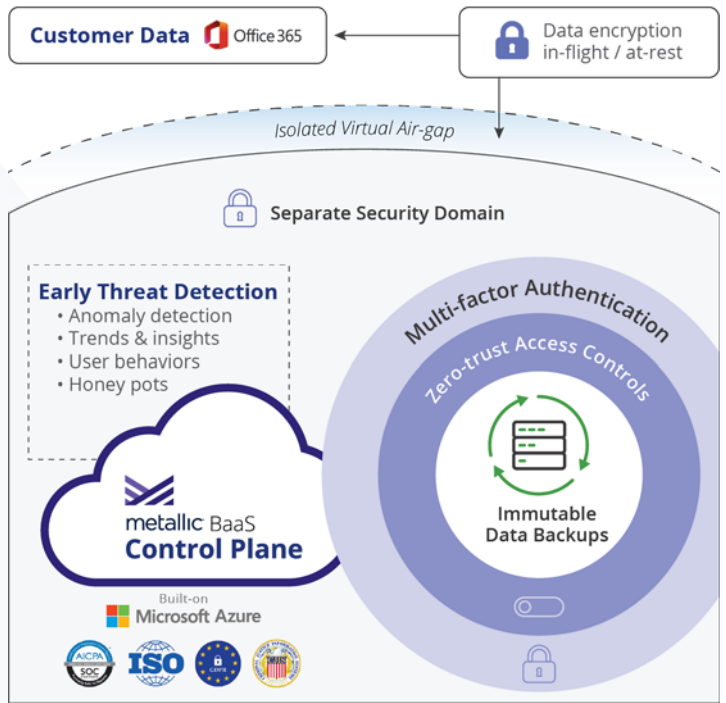
Power Your Digital Breakaway

We are cloud-forward and data center-strong, a champion for untangling the hybrid complexity of modern IT, so you can free up resources to innovate, exceed customer expectations, and drive revenue. For a full scope of TierPoint services, visit tierpoint.com.

- **Cloud Services**
- **Security Services**
- **Applications**
- **Advisory/Consulting**
- **Disaster Recovery**
- **Data Center Services**
- **Managed Services**

About TierPoint

TierPoint (tierpoint.com) is a leading provider of secure, connected IT platform solutions that power the digital transformation of thousands of clients, from the public to private sectors, from small businesses to Fortune 500 enterprises. Taking an agnostic approach to helping clients achieve their most pressing business objectives, TierPoint is a champion for untangling the complexity of hybrid, multi-platform approaches to IT infrastructure, drawing on a comprehensive portfolio of services, from public to multitenant and private cloud, from colocation to disaster recovery, security, and more. TierPoint also has one of the largest and most geographically diversified U.S. footprints, with dozens of world-class, cloud-ready data centers in 20 markets, connected by a coast-to-coast network.

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